



2025 Capital Budget & 10-Year Capital Plan Phase 2: Public Engagement Report

Background & Objectives

Background

A municipality's annual budget is an important policy document that dictates how the City will collect and allocate resources to best improve and maintain City services and infrastructure for the community.

The City of Belleville's budget is broken down into two components: capital and operating. While residents have always been welcome to take part in the budget process by providing their feedback to their council representatives, there has been a significant effort in recent years to encourage more thorough public engagement in the process.

The first phase of the engagement process for the 2025 capital and operating budgets consisted of a short, high-level Preliminary Budget Survey to gauge residents spending priorities. Questions in the survey looked at ranking and prioritizing City services. Feedback collected during this phase was used to develop guidelines for budget preparations.

The second phase in the engagement approach entails a detailed breakdown of the proposed budgets. The draft capital budget and 10-year capital plan were made available to the public on Oct. 7. Stakeholders were asked to review the draft documents and provide their input on specific items identified by staff in their draft budgets, in the form of a survey. A similar approach will be taken for the draft operating budget once it is available in January.

Objectives

The goal behind this year's communications and engagement strategy was as follows:

- Provide residents with additional educational material and resources around the budget process.
- Encourage direct engagement from as many residents as possible.
- Provide council and staff with public feedback to help shape a budget and plan that best serves their residents.



Engagement Strategy

Timeline

- July & August – Presentation of preliminary survey results to Council and obtain operating & capital budget guidelines.
- October – Draft Capital Budget posted and public survey released to obtain feedback.
- Nov. 18 – Capital Budget Council meeting and presentation of feedback. View the agenda online.
- January – Operating Budget posted and public survey released to obtain feedback.
- Feb. 20 and 21 – Operating Budget Council meetings and presentation of feedback received.



Tactics

Communications has used a number of channels to inform and engage the public through this phase of engagement, including:

- Budget Webpage
- Online Survey
- Budget 101 Document
- Project Email/Comment Card
- Direct Mailouts in Tax Notices
- Media Release
- Email to News Subscribers
- Website Alert
- Social Media (Paid & Organic)
- Community Press Ad
- InQuinte/Quinte News Ads
- Roadside Signs
- Transit App Banner
- Budget 101 Newsletter
- Belleville Updates Newsletter

Belleville's Budget 101

Thank you for taking the time to complete the 2025 Preliminary Budget Survey!

Your valuable feedback has helped us pinpoint specific priorities, performance indicators, key areas of interest, including taxation, and service level, which will be integral to the development of the budget and departmental operating plans.

The 2025 Draft Capital Budget & 10-Year Capital Plan are now available for your review and feedback. Complete the survey below by November 4 or share your comments with us!

[Complete the Survey!](#)

CITY OF BELLEVILLE NEWS & NOTICES

- Draft 2025 Capital Budget & 10-Year Capital Plan Survey**
Stakeholders are invited to provide their input into the draft 2025 Capital Budget and 10-Year Capital Plan by Nov. 4. Feedback received will be presented to Council for consideration. View the draft documents and take the survey online today at [Belleville.ca/Budget](#).
- Check Your Fire Alarms**
Oct. 6 to 12 is Fire Prevention Week. This year's theme is "Smoke alarms. Make them work for you!" – a theme that aims to bring attention to the importance of having working smoke alarms in the home. Be sure to check yours regularly and replace them at least every 10 years!
- Fall in Love with Belleville**
Quintecious is back for another season! Now through Oct. 26 – enjoy pre-fixe culinary experiences from some of your favourite local dine-in restaurants. Lunch and dinner options available. Find the full list of participating restaurants and event details online at [Quintecious.ca](#).
- Become a Sponsor for the 2024 Festival of Lights**
The Festival of Lights relies on the generosity of donors to maintain this beloved community treasure each year. Interested in becoming a sponsor? Donate today and receive a charitable tax receipt. [Belleville.ca/FestivalOfLights](#)
- Leaf & Yard Waste Curbside Collection Beginning Soon**
Our leaf and yard waste curbside collection program kicks off Oct. 21. Be sure to have your leaf and yard waste to the curb by 7 a.m. on your pick-up date. Find out when crews will be collecting in your area at [Belleville.ca/YardWaste](#).
- Giveaway Days**
Return Oct. 19-20
Giveaway Days are your chance to get rid of any unwanted, gently-used items by placing them to the curb for others to enjoy. Be sure to have your items out by 8 a.m. and bring any remaining items in by 8 p.m. [Belleville.ca/GiveawayDay](#)

Belleville's Budget

Have your say – take the survey today:
Belleville.ca/Budget

Draft 2025 Capital Budget and 10-Year Capital Plan

The Draft 2025 Capital Budget and 10-Year Capital Plan are now available to view and we want your feedback!

The capital budget is the City's plan for making large investments in infrastructure and services and the 10-year plan provides a roadmap for capital projects and investments in the long-term. Have your say, take the survey today! **Survey closes Nov. 4.**

[2025 Capital Budget & 10-Year Capital Plan Survey](#)

Belleville's Budget

Have your say!
Take the survey today:
Belleville.ca/Budget

Results & Metrics

Communications around the 2025 Capital Budget and 10-Year Capital Plan Survey have garnered the following results:

Webpage

Total views of webpage during survey period (Oct. 7-Nov. 4):

- Belleville.ca/Budget – 680 (320% increase compared to previous period of Sept. 9-Oct. 6)
- News Release – 64

Social Media

Social media metrics during survey period (Oct. 7-Nov. 4):

- Facebook (Organic) – 2 Posts Total with Average Reach of 1,148 and Engagement of 25
- Facebook (Paid) – 1 Boosted Post with Reach of 10,526 and Engagement of 1,505
- Twitter – 2 Organic Posts Total with Average Reach of 148 and Engagement of 10

Digital

- Email to News Subscribers – Reached 355 Subscribers
- Belleville Updates Newsletter – Reached 294 Subscribers
- Belleville's Budget 101 Newsletter – Reached 162 Subscribers
- InQuinte Ad – Ran for 1 Week with 41,990 Total Impressions and 128 Clicks

Print

- Community Press Ad – Total Reach of Approx. 18,553 Belleville Households
- Informational Buck Slip – Mailed to Approx. 22,000 Belleville Households in Tax Notices

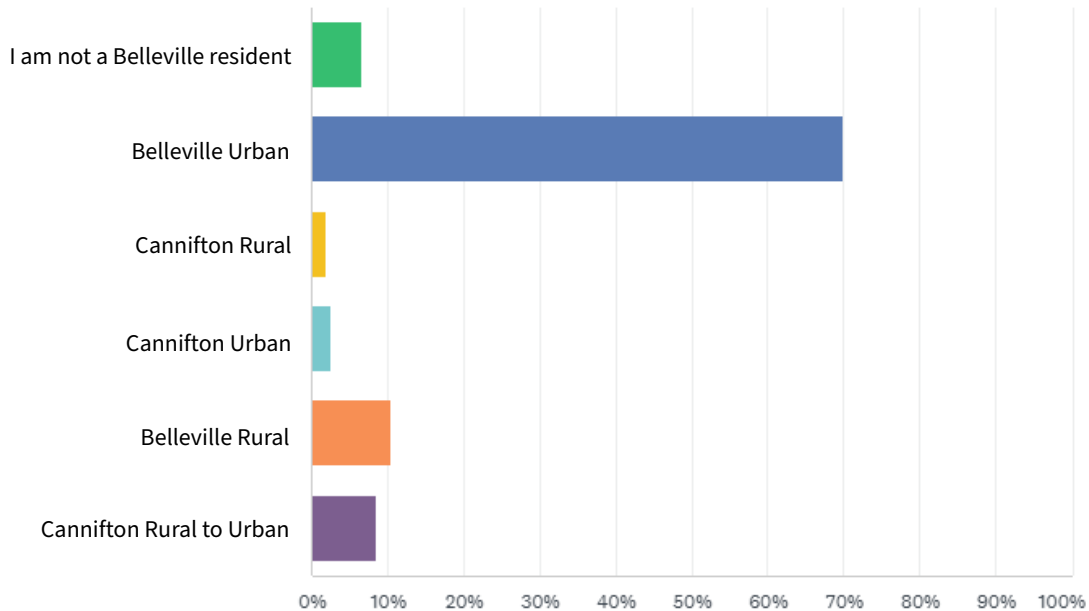
The results above were collected using Google Analytics, Meta Business Suite, Twitter Analytics, iCreate reporting and annual average daily traffic (as last reported in 2014).



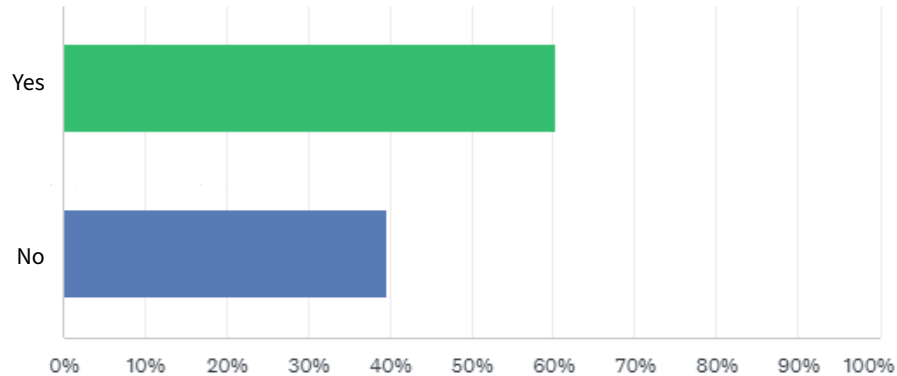
Survey Summary

The 2025 Capital Budget and 10-Year Capital Plan Survey ran from Oct. 7 to Nov. 4. While the first question of the survey received a total of 846 responses, the average number of responses for the entire survey was approximately 414. Below is a summary of those responses and the feedback received through the survey period. A summary of comments under “Please Specify” for questions 2, 3 , 4, 5 and 8 can be found beneath each question. See Appendix A for detailed responses.

Q1: Which tax billing area do you live in?

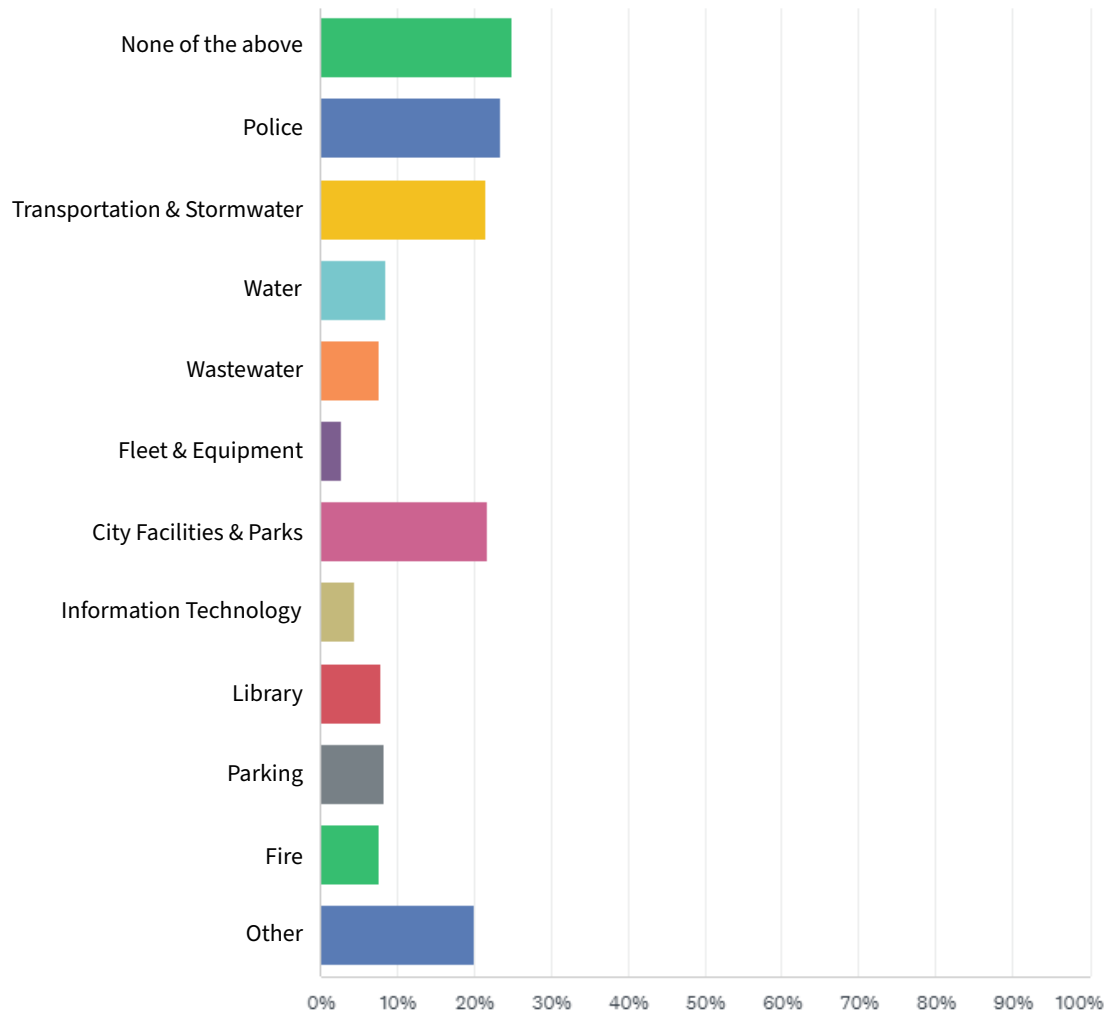


Q2: While considering the above-noted guidelines, are you generally satisfied with the projects included in the draft 2025 Capital Budget?



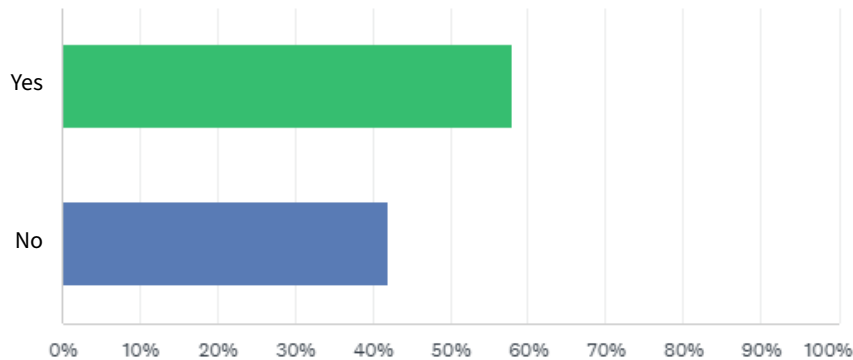
The survey responses for Question 2 highlight a strong desire for greater investment in infrastructure, particularly roads, public transit and social services, as well as increased transparency in budgeting. There is a widespread concern about the rising tax burden, with many residents skeptical about how tax dollars are being spent, especially on projects not seen as immediate needs. Issues related to homelessness, affordable housing and social service funding were also frequently raised, reflecting concerns about the City's ability to balance growth with social and infrastructure needs.

Q3: In your opinion, are there any service areas that you think require general immediate attention but may not be appropriately reflected in this budget?



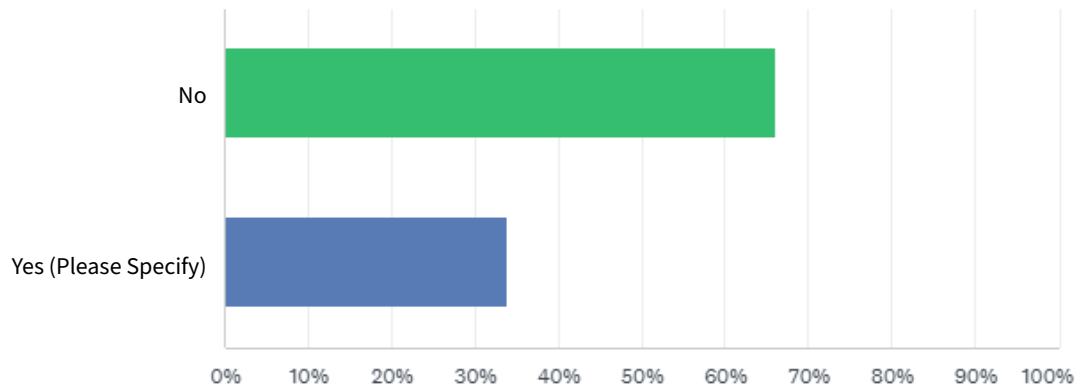
Many of the comments received under the "Other" category option included transportation (specifically transit, bikes lanes, sidewalks and roads), homelessness and housing, healthcare and social services and addressing odour produced by the wastewater treatment plant.

Q4: Based on the projects listed in the 10-Year Capital Plan, are you generally satisfied with the projects and/or service areas included?



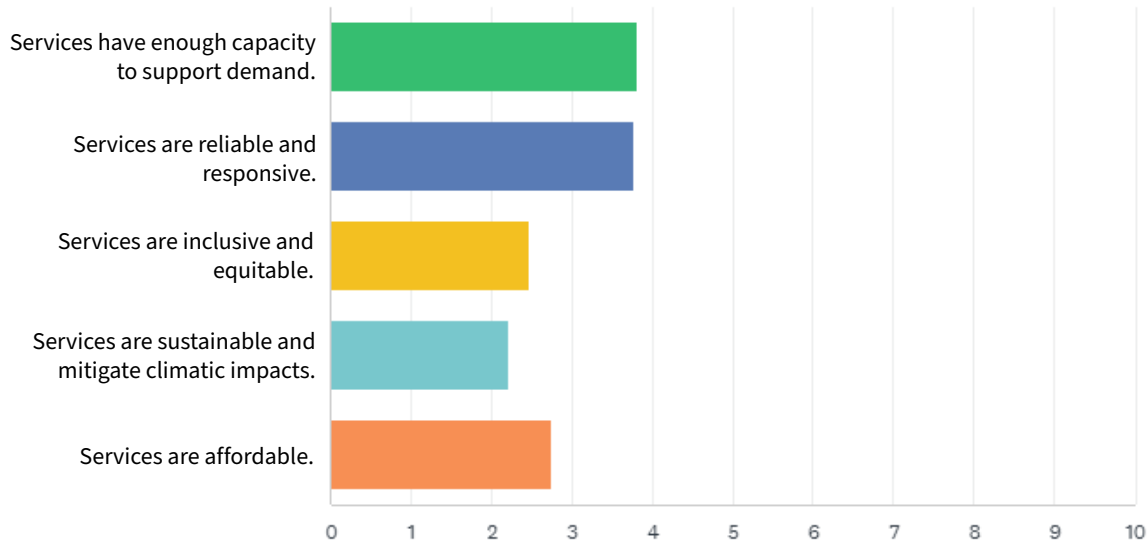
Overall, the majority of respondents are satisfied with the projects and service areas included in the 10-year capital plan. The primary concerns for Question 4 centre on police and public safety, road and transit infrastructure, and adequate funding for social services like libraries and parks. There's a strong desire for more fiscal transparency, with calls for reduction of unnecessary and greater focus on essential services. Issues related to poverty, homelessness, and environmental concerns were also highlighted, with suggestions for better community engagement in decision-making processes. Staff will take these comments into consideration when preparing the operating budget and engagement process, as these are not directly related to the 10-year capital budget but more focused on the City's operating expenditure priorities.

Q5: Are there any specific topics surrounding the City's Capital Budget or 10-Year Capital Plan processes that you wish you had more information and background on?



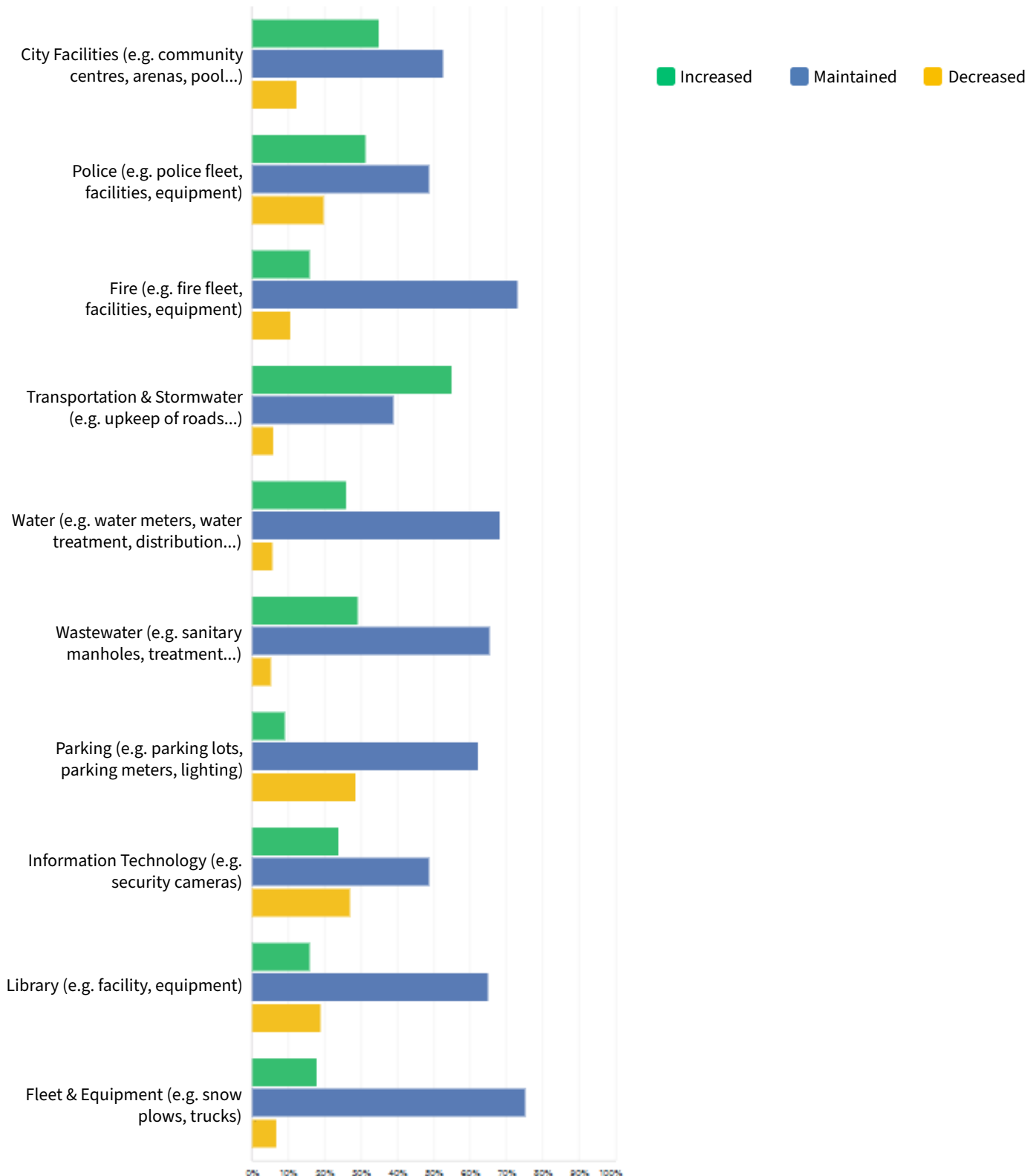
Overall, the comments for question 5 reflect a desire for more transparency, better communication and a stronger focus on affordability, public safety and infrastructure. There's a significant concern about how funds are allocated, with many requesting clearer details on how projects are selected and prioritized.

Q6: The City recently completed an update to its Asset Management Plan which identifies the annual capital investments required to maintain levels of service. In your opinion, how would you prioritize the following aspects of City services tied to capital infrastructure (rank from high to low):



The community engagement for this question indicates a focus on delivering a capital program and infrastructure that helps support enough capacity in delivering service, and enhances reliability and responsiveness.

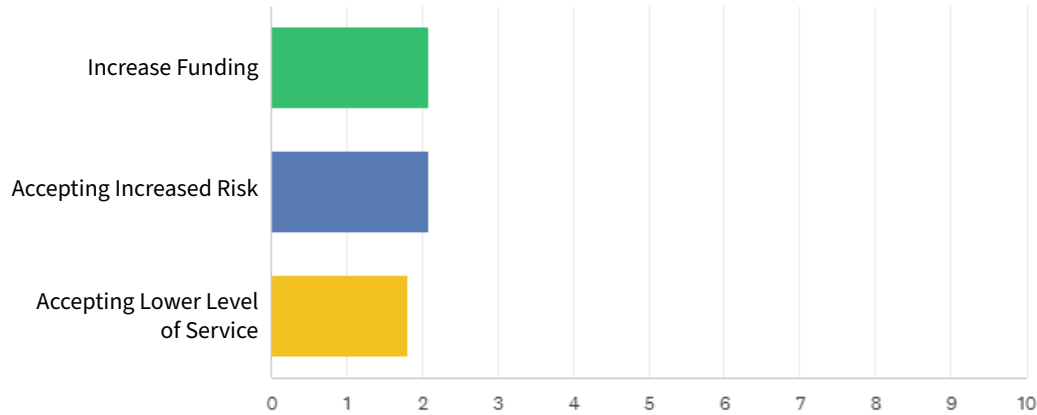
Q7: ...Please indicate whether you feel the level of service related to the infrastructure and investments of each area should be increased, maintained or decreased:



Q8: If you chose “decrease” or “increase” on any of the service areas above, please elaborate.

In Question 8, residents expressed concerns about the City's priorities across multiple areas. In policing, many believe resources should shift from enforcement to mental health and social services to address underlying issues like homelessness. Infrastructure needs, particularly road, sidewalk and wastewater upgrades, are a high priority, especially as the city grows. Many residents advocate for more investment in affordable housing, social services and equitable access to amenities, viewing current spending on technology and security cameras as wasteful. As Belleville's population expands, residents seek long-term planning to support sustainable growth in housing, public services and community spaces.

Q9: Please indicate how you feel the City should prioritize these actions to manage the current infrastructure gap (rank from high to low):



Overall, there was fairly equal response in this question to the type of actions to take to manage the current infrastructure gap, suggesting a balanced approach of managing risk, non-discretionary service level reductions and increased funding.

Appendix A

Below is a detailed look at the responses from questions 2, 3, 4, 5 and 8 of the survey.

Q2: While considering the above-noted guidelines, are you generally satisfied with the projects included in the draft 2025 Capital Budget? Why or why not?

- The bus service is horrible
- Buses are not frequent and doesn't able to reach every side of Belleville
- The old system was much more efficient
- \$900,000 for a hockey score board let the Professional Hockey team pay for it. Not my responsibility as a tax payer. 350,000 and 500,000 for some software to run the HR system as asset management, better look around this is way out of line with industry standards.
- Wish there was a bit of clarification on whether or not public parks have a maintenance budget.
- We need more funding for programming related to the wellbeing and positive development of children, teens, and families. This includes expanding subsidy allotments so that families can use their approved amounts at locations of their own preference. (I.E not only at QSWC/YMCA but at any appropriate educational and child care program).
- [redacted]
- I really resent paying an extra tax for homeless , No fixed address ! I clean up after them every week. I pull myself into work and most of them are younger and in better shape than I am !
- Improve driver's Behaviour, not all of them but some in fact very few maybe 2-3 are [redacted] rest are most humble helpful joyful people. If possible please Bring back no.10 idk if it's practically possible but if it is please do that. Rest I am 10/10 satisfied with current and future plans of Belleville transit. It is the best. Thank you
- Bus route is completely wasting everyone's time. Now we don't have 10 number bus which was the mostly used bus by everyone.
- At face value, everything seems to be in order
- Not acceptable.
- I love Belleville
- Difficult to understand what it means.
- Get rid of the homeless people fham send them off to thunder bay I live right beside the church that [redacted] is a disturbance I can't even walk downtown or walk down the trails anymore man
- Buses not good the app don't work good now
- north front st is one of the busiest in town and should have a turning lane or some other kind of change to help with the congestion
- I am a senior and need this in plain language. I cannot comment otherwise. I can't help but wonder if this is the plan. Today, my concern is the infrequent garden waste pickup . Twice a year is ridiculous. As a senior trying to stay in my home this is unacceptable.
- Have to trust that the projects are identified correctly and bring value to our beautiful city, while protecting our citizens.

- Prefer not to answer, well we are wrecking habitats, there fore increase in wild life having to source food, shelter within city
- I would like to see more investment in ball diamonds in the city
- I see nothing related to developing Clarence Bird Park. This is wasted space. Years ago we were told we would get a skating path or a walking trail. Nothing has happened at all. This needs to be a priority for the city in future budgets.
- While the end result may be satisfactory, I believe too much time and effort and, above all, money has been wasted in endless beurocracy in developing these plans. There are far too many hurdles to overcome for even the small decisions. Less time needs to be spent on planning, and more on doing
- Police funding should be decreased
- There are several other areas of the city where new sidewalks are required to increase safety. These projects are repeatedly left out of the budget.
- Taxes will increase in my area taxes are already extremely high.
- Too non specific
- This is completely incomprehensible. There's not point in asking for feedback when you haven't made any effort to communicate your plans effectively.
- Our roads are poorly maintained. Transit bucks. We pay too much in taxes for the level of service we get.
- Here are some concerns that the budget doesn't good enough at addressing. 1. Affordable Housing: There is no direct mention of affordable housing initiatives. 2. Sewage Issues: Infrastructure upgrades for sewer separation and watermain replacements are included, which could address sewage-related concerns, but honestly what is going on with the rotten egg smell in the air all the time? 3. Downtown Renewal: Investments are planned for street resurfacing and downtown road improvements, but there's need to be something more to incentivize businesses to see downtown as a net positive and worthwhile investment. 4. Bike Lanes & Walkability: Some road projects consider expanding bike lanes, along with sidewalk repairs, but nothing addressing how the city can deal with our car-centric design, and improve our urban development to make for a more walkable/livable city. 5. Public Transit: No significant transit expansion is highlighted. 6. Waterfront Renewal: Plans include Meyers Pier remediation, but there needs to be some consideration to find a way to bring more tourism or foot traffic to our waterfront. Perhaps allowing for some small level of real estate development and zoning for business. 7. Tourism: No direct focus on increasing tourism. 8. Urban Renewal: There's some general infrastructure improvements mentioned, I don't feel like there's enough of a robust consideration for creating a more livable city. 9. Casino Tax: we need to stop giving tax cuts to the casino when our city could use the money for infrastructure
- Should focus more on fixing the homeless problem and allow Belleville to be a pleasant place to live
- Next
- These are wordy guidelines but don't tell us what specific projects are planned
- More tax increases. People can only handle so much.
- I did not see anything related to the homeless, increased migration to Belleville and what sort of drain on the budget these two areas are causing. These two areas impact the use of capital services as well, water, hydro, building occupancy, etc. They should be at least referenced her.
- Road and storm water run off maintenance has been neglected for decades and requires urgent attention.
- There is alot of work to be done around Belleville fixing aged infrastructure and replacing well used equipment.
- Master Fire Plan is not very well thought out and will cost all tax payers more money than needed.

- How does the council define 'hi risk'? Is it only in monetary terms, or does 'hi risk' all include prioritizing the removal of environmental conditions which adversely affect the health of Belleville's citizens. For example, why does Belleville continue to add a known toxin harmful to human health, Fluoride, into our water system Fluoride a substance which is now banned in many countries, including the US just recently. Fluoride currently routinely injected into Belleville's water supply is the biggest case where health of the citizens of Belleville is affected is 'high risk' and as such must be defunded by Belleville Council asap, so the money saved can be put to better use elsewhere by Belleville council, like improving public safety by fixing the many poorly maintained roads, streets and sidewalks in this city.
- Lighting of City Hall clock faces are an embarrassing mess that require LED upgrades at minimal cost
- Admin costs are way too high compared to EVERYTHING else. Don't fix station street but our mayor and councillors make the sunshine list?
- Roads in East Hill very pot-holed, no proper curbs.
- Adding backyard chickens like other urban communities around us would not only reduce food waste and costs to the city but also reduce the food costs to the already starving citizens
- This is very poorly laid out and describes almost nothing. It is very generalized. A proper budget should show the current budget and the proposed budget.
- Police request is not very clear or readily available without specific request for information. Probably a good time to switch to OPP
- Don't know of any capital projects in my Area !!
- There is no funding allocated to the library. This is wrong. It should be funded.
- I don't understand what any of this means. So I don't agree or disagree
- Infrastructure of the city that is declining needs to be prioritized. Roads, bridges sewage treatment and water. Our streets are in decline and the sewage treatment seems to be taxed based on smell on trail and in east end.
- I don't understand why zero funds were issued to the library. Is it because it's a new building? I see work is being done now on stairs. Is that from 2024?
- Difficult to follow the reports but from what I can tell it looks fine. Hoping that due diligence has been done.
- Growth and funding for the City's future is important to me. Keeping Taxation lower while we do this, and only being charged for services that are used by everyone is also important.
- The area between Sidney and North Front, south of College to the CNR railway tracks is underserved, no parks, high density, poor sidewalks (Frank Str), 64 unit complex work stopped on etc, no value for the taxes we pay for
- It reads well so far however further details will show if the plan is truly worthwhile.
- Why are we prioritizing casino funds? My taxes should not go to subsidizing a business that I don't even agree should be in town.
- Why is bridge street west of Coleman not being repaired? It is in horrible shape for a street with that much traffic. Ridiculous
- Taxes are way too high for the level of service we DON'T HAVE
- I do not see any projects that improve pedestrian movement in the new Canifton Rural area, in particular connecting Deerfields and Settlers Ridge with the rest of Belleville.
- I am disappointed to see nothing in the budget for the Octavia St green space at which the playground has been significantly damaged for over a year. I would also prefer to see more funds allocated for social services to help people living in poverty than for police services. Perhaps I missed this, but I would also like to see money allocated to planting trees to replace many of the old trees which were lost around the city over the past couple of years.
- I do not see what the projects are? As well have been waiting 8 years to have Dunbar St cleaned up of overgrowth and eagerly waiting for the street to be revived and paved.
- I do not know enough about this.
- you don't need to tax more for the reserve fund, stay within budgetary constraints

- Remove parking fees from Belleville downtown to bring more people. Do something about homelessness, drug abuse in downtown area. Bringing the speed limit down won't help in the traffic flow. I don't think City can handle population growth. It takes about 30 minutes to from Bell Blvd to Hwy 2 on hwy 62 on a busy day and recently more jaywalkers.
- They may well be appropriate and properly funded but it is difficult to determine as there is no alternative list included. Without knowing everything required and the overall prioritized list agreeing, or not, with this question is just a guess.
- I do not agree with increasing taxes to contribution to reserve funds
- The Park on Octavia street needs to be included and further repairs and improvements need to be given their long overdue attention by the city. West Hill is neglected severely. And it is the only Park for thousands of people.
- Use some of your cash grab from speed traps.
- Good variety
- Clifford Sonny Belch Park (formally Hillcrest) - Phase 3 doesn't need any more upgrades such as the pavilion picnic star and splash pad. Riverside Park has these items which is located close to the Clifford Sonny Belch Park.
- Lack of funding for the library is a concern
- lack of funding and future care for West Hill Greenspace is starkly apparent from Parks in East Hill
- Why are you proposing a new park on Elgin street when there's a park on Octavia already. Since I moved to Lewis Street over 30 years ago there has never been equipment on Elgin street
- I believe an amount of the budget should be allotted to preserving and enhancing the city's urban forest and street trees
- Too many words. Timeline is unreasonable
- Why is there not a list of capital projects provided? For example what are considered ICI versus heavy infrastructure?
- Taxes are rising too quickly
- Get rid of the speeding cameras. It is a cash grab.
- Not sure
- I was against the changes related to fire plan due to once again an increase in taxes. We are already over 8000 a year. With the development of a large apartment in our subdivision, I know that the fire plan was targeted for that building.
- You need to stop wasting our money and work with in the means of the city. We can't afford more taxes. Less top heavy office staff that do very little will be a start. Look at the fraud with in....
- I must say there appears to be no library funding, which is disappointing.
- More funds and projects should be allocated to roadway resurfacing and upgrading. Currently state of Belleville roads and streets qualify for the worst in Ontario.
- I have no idea where to find it in this legaleze above NOR in the budget breakdown on the website (I've looked, and I know how to look) but the ONE issue that I COMPLETELY disagree with this council and their budget is THE BRIDGE REHAB centre. I live within a couple of blocks of the proposed location. A REHAB centre for all of the 'OF NO FIXED ADDRESS' individuals (who have made the news headlines SO many times, in NOT good ways) should NOT be placed in the CENTRE of a city, in a mostly residential area. NOBODY wants that. Study after study can try to show that this is ideal for access and infrastructure reasons, but the important factor being ignored is what THE PEOPLE want. And PEOPLE don't want that in the their neighbourhood. I bet if the study showed the best place to put it was in the MAYORs neighbourhood, he'd absolutely kill it. It will kill property values, it will make people feel UN safe. Just LOOK at what the United Church has done with that entire area, stretching BLOCKS. I absolutely agree that we should help people who need help. But I also believe the generalization that MOST of these people aren't really looking for help, just looking for free food and a roof over their heads with ZERO interest to actually change their lifestyles. I also believe MOST people agree with that statement. Maybe try asking people THAT. I also believe that, while the idea of the BRIDGE REHAB

CENTRE is a good one, it absolutely will NOT do what it is supposed to do. It's supposed to do 3 things: Feed and shelter them, give them a safe place to shoot up, and REHABILITATE THEM. I strongly believe it will do the first TWO things well (which will ATTRACT them and bring more), but the THIRD thing will be about as effective as handing out pamphlets which will just get tossed on the sidewalk. I would be more than happy to see some sort of plan that is reasonable, do-able, and affordable, that proves me wrong. If so, I'll rescind that statement and approve the budget. But it would HAVE to PROVE ME WRONG, and CONVINCE ME that the 'rehab' will work, and I highly doubt that's possible. On TOP of that, the gall of this council and the mayor to ADD and extra 1% tax on citizens who are already reeling from huge inflation hikes and economic crunch from the past couple of years, and do it so FLIPPANTLY, is disgustingly out of touch and arrogant. I would approve the building of a rehab centre if it were out on Wallbridge Loyalist road, on the EDGE of town, where it won't poison a 4 block residential radius. I would even be okay with the 1% extra if it were built there AND had an ACTUAL plan that REHABILITATES these unfortunate people. I DO have sympathy for them, I promise you...but there needs to be some serious work put into them to make them want to change their lives...the way this is setup, I would bet my life savings that it will fail...and I'm being charged an extra 1% tax for it. How crazy is it that this mayor finds it so easy to spend MY money on something that I DON'T WANT. It's MY money (not YOURS) ...spend it on something I WANT.

- Stop buying speed cameras and lowering speed limits.
- It seems to meet the overall needs but could be adjusted
- No water extension to east end of Belleville - Point Anne Lane
- Projects identified appear to be priority- but did not see any mention of Bridge St W - old fairgrounds property/ Avonlough pumping station
- Too much focus on urban needs
- We were glad to get our street repaved after 30 years
- Like the longer term view
- Preparing and planning for refurbishing or replacing capital assets is something all communities should be doing rather than ignoring the reality of deterioration and kicking the cost down the road. Well done Mayor Ellis.
- Get rid of speed cameras.
- That whole plan description is a bunch of vague jibberish to me
- Another HR system, they barely use the ones they have. We need the roads fixed but all the new trucks aren't going to help. [redacted]
- I feel as if we should be spending more money to achieve affordable housing to prevent family homelessness.
- Non critical/essential Items should be deferred to later on to reduce overall budget.
- I don't see Upper bridge restoration I the 2025 plan
- Generally a good budget. Although I invite any council members to take a drive all the way down point anne road and tell me it isn't in urgent need of repaving - it looks like it's been an artillery range for the last 20 years.
- This city needs safer bike lanes. With the push to get off oil dependency, the cycling infrastructure here is terrible
- Tax are way to high
- It seems like the best plan to ensure fiscal responsibility.
- We should not be prioritizing things that are high risk/have a high probability of asset failure, and additions development charges shouldn't be necessary given our already extremely high tax rates
- I don't agree with belleville tax payers being assessed 1% on property tax bill...I truly believe this is a provincial issue and that is who should pay the bill to renovate "" THE BRIDGE"". to a tune of 4million plus
- We need to see an increased focus on accessibility and equity across the city. Too many differences in resources available depending on which area of Belleville you live in.

- Focus on high priority projects. IT upgrades as per recommendations in Master Plan.
- I do not agree with any increases to the police budget, including capital spending requests. This is not an efficient allocation of money, and we should be directing these funds to preventative measures. Why are we giving \$1m to the police when we could spend that \$1m on supportive housing, and eliminate the need for so many cost-intensive police interventions? Also, why are the details on that capital spending not published the same as other expenditures, why do I have to make a request for a copy of the report? This is unnecessarily un-transparent.
- No public transit in my area
- More transparency needed
- Bird Park is incomplete and repairs are ongoing outside reasonable timelines. Our subdivision is expanding as is the taxbase and the park expansions have been on hold or removed from planning. Soccer pitches canceled, splash pad canceled, walking path paving delayed and another play structure delayed. The park is full every evening.
- This is a bogus survey.
- Generally we are satisfied but I do not see the continuation of Farnham Rd. phase 2 water installation project. This took years to begin and needs to be given priority to finish this project for equity of services in this community. Thank you.
- Because we're going over budget for a park that's not needed especially when you guys don't let us know or use a actual system to let us people decide it but keep enjoying the government pay to waste more tax payer money
- Maintenance on pier is needed to preserve this property
- For the amount staff is being paid this should have been sorted out years ago. Planning Dept>>>>
- More detail needed
- capital expenditures appear to be backloaded, low now but high in future years
- I do not believe a 10 year capital plan is appropriate as todays economy is not is the best shape and will be very different in the next 10 years. I do not think using numbers during post COVID time will appropriate reflect the next 10 years.
- I am not in favor of spending more money on growth related issues as we have infrastructure issues within the city currently. We should not be increasing housing when our water systems, drainage, roads and hydro are already at max and not able to handle the stress.
- More money for new Police Officers, Generate more income with red light cameras (speed cameras)
- The prioritization of infrastructure and a long-tem view seem reasonable. I'm wondering why there is no entry for the Library. How is it funded - provincially?
- Who determines what structures are high risk? What agencies are we going to be giving our bloated tax \$ too? Are their conflicts of interest? Are they locally owned and operated companies? The photo radar scam is now abundantly apparent. Complete a money grab. Zero additional jobs for Belleville residents.
- Need to look at reducing taxes
- No allocation for library/parking and not enough funding for parks/recreation
- Major road reconstruction is needed in east hill. Ann St, Queen St, William etc are third world quality right now
- The roads in the old East hill area are in a very bad state of repair. Pine Street from Albion eastward is absolutely horrible. The further East you travel on Pine Street the worst it gets. Humewood Drive and Southview Avenue are both other streets that haven't had any rehabilitation in upwards of 25 years.
- Can't afford food
- Phillipston road has been pushed off for far to long it is dangerous!
- Poor effort on all parties responsible for drafting this capital plan. 1/10 - would not recommend
- Seems to allocate too much money on 'wants' instead of on 'needs'
- Cause there is no bus service on cannifton road after walmart moreover old routes are good nowadays route are ridiculous
- More towards parks

- Stating something is "costly" doesn't provide actual evidence that it is. More facts should be provided.
- Money can be better allocated into general needs such as hospital doctors since the wait time is awful and police so they can better deal with the increasing crime
- Seems the frank street, uion area is once again ignored, dangerous road and sidewalk
- Not specific enough
- The next Phase of Sonny Belch Park(Hillcrest Park) is included. We are eagerly awaiting the return of our tobogganing hill and the addition of the splash pad
- To vague of a question

**Q3: In your opinion, are there any service areas that you think require general immediate attention but may not be appropriately reflected in this budget?
Other (Please Specify)**

- No
- Specifically Public Transportation (City Busses)
- Mental health and addiction services
- Child and family services
- Sewage smell across the city
- Health
- Roads
- Public safety. Mental health support. Affordable housing - not subsidized, but AFFORDABLE. I have lived here for almost 40 years and I've never felt so unsafe, vulnerable, or POOR. I know the things causing this are not specific to Belleville, but we had to declare a state of emergency last year. This community needs HELP.
- Hospital
- More cash to Humane Society
- The worst transport service of Belleville.
- Healthcare
- the homeless issue cause active devastation to city property, safety and general wellbein
- [redacted]
- Housing
- roads are awful
- More parks need to be planned. Outside activity should be encouraged but if there is no close place to go then it is difficult for families. to go
- Bike Lanes on major streets connecting our communities and schools (Loyalist College included in this)
- Transit, do it properly
- Housing
- The homeless situation and doctors
- Transit
- Police need a much higher level of training and compensation, and they need to be empowered by bylaws designed to create a harmonious life for residents, not removing their ability to enforce the law.
- Roads
- Urban Planning

- Roads
- Environmental stewardship
- homelessness and mental health support
- Sidewalks in urban areas and proper storm drainage
- Getting rid of the silly speed cameras.
- City property being used for the homeless
- essential services
- Our roads are in terrible and unsafe conditions - Bridge St East is one major example as well as Dundas St. East.
- MENTAL HEALTH
- Do something about the smell from the waste water treatment plant!
- As successful as medical recruitment has been even more resources are required given retirements in next several years.
- Roads
- Health services
- Roads
- Bylaw amendment
- Paramedical services in BOTH the Police Dept and Fire Dept
- Homeless
- Housing
- Lack of sidewalks on Maple drive !
- Parks - as in more tennis courts.
- Natural heritage system study and funds for protection of sensitive natural areas
- I see nothing about the support of green energy tech installations to reduce the city's carbon footprint.
- Street Repairs
- Mental Health Services
- Many of the roads on the west side of bridge need new pavement and the over growth cleaned up
- Housing. Homelessness, Drug, mental health.
- The city should consider adding an Xogen wastewater module to improve water quality while saving money with more efficient technologies that are Canadian made.
- Outli ed in previous question
- Homeless downtown
- Public transportation needs to be increased
- environmental and climate change/remedy projects
- Paramedic
- Urban forest canopy
- Sidewalks on Sidney st
- Medical facilities
- Busing for Farnham Rd area
- Long term expansion process?
- Housing
- The cash cows...
- Street maintenance
- Housing
- Grounds
- Conservation efforts
- Upper bridge
- Dedicated Bike lanes
- Historical preservation
- Roads, if not included in one of the above areas .

- Homeless and Mental Health
- Tracey St reconstruction, Village Dr sidewalk as it high pedestrian traffic, cars park on the both sides and it is medium-traffic since speed cameras installed.
- Social Housing. Yes, I understand that it is currently outsourced to Hastings. Send the money to Hastings, or re-claim the portfolio.
- Paramedics and side street repairs
- Until this city dies something about the sewage smell, it's destined to be sub par
- Homeless police enforcing laws
- The condition of some roads is appalling; e.g. John St.
- Events/Festivals
- ROADS
- Food bank
- Streets
- Hospital

Q4: In your opinion, are there any service areas that you think require general immediate attention but may not be appropriately reflected in this budget? Why or why not?

- We need more police therefore a larger police budget and our trails need to be better maintained, this includes Potters Creek.. you have to pay to use this trail but for some reason the lumber for the boardwalk has sat on this trail for the 2 plus years I've lived in this town. We need to prioritize our outdoor spaces in order to keep our community healthy, causing less of a strain on our healthcare system.
- Fleet and equipment should be lasted for a longer life span. They are being replaced too quickly.
- Terrible bus service stops are no longer convenient wait is longer
- Fleet and equipment before city facilities and parks
- Meyers Pier get rid of it 10.5 million dollar waste of tax payer money. Sell it to the private sector or tear down.
- Police and Fire should get more funding. As inflation makes people desperate. And desperate people tend to do dangerous things. Like arson and burglary. People lash out when they are hungry, scared, etc. Having such a disproportionate amount of funding not going to some of our most important services seems like a very bad idea.
- Replacement of fleet should be economical options to reduce cost and not influenced by green initiatives not supported by the tax payer.
- More library and social services funding would be appropriate. This can be achieved by reducing policing by 15%
- City facilities and parks - why have you removed EVERY BENCH? There is nowhere for anyone to sit in downtown or the nearby riverfront path. Did you remove them to prevent unhoused people sleeping on them? So now noone can sit, ever? This makes no sense. With our elderly population, and just citizens in general, you would think they deserve somewhere to sit while enjoying the parks and trails. - that is if they feel safe enough to do so.
- Generally yes this seems very balanced from a task management standpoint between new acquisitions and maintenance of current infrastructure. I would ideally like to see more support for the Library over time, as I believe the programs and services they deliver at this time of elevated costs of living are more and more important for City taxpayers and their families.

- Unsure
- Belleville transit needs improvement
- Things that can't be ignored are at least being prioritized
- Library parking should be free so everyone can access it. It also could be bigger with more programs for the community.
- Wastewater water treatment plant needs attention first.... the smell is disgusting and with new homes being built I worry that this will only escalate the issue.
- [redacted]
- how much for roads???
- The cost of the business does not balance use. The bus passing my house seldom has 3 riders and sometimes none. Now another bus has been added in the opposite direction and it is no better. This costs too much.
- I would like to see the road fixed on the South end of Everett St where people park for the courthouse - the surrounding streets have been repaired, but not this one and it's incredibly patchwork.
- More work to make water better. More housing that's affordable or subsidies for rent
- There are additional needs for signalized intersections along Dundas Street. There is no mention of increasing sidewalks in areas where changes in land use have resulted in significant new pedestrian flows.
- Need more technology investment. I can't believe property tax bills are not emailed.
- Our road conditions are horrible. We don't have near enough police officers to handle the crime.
- Concerned about the planned purchase of expensive buses. And that smaller buses aren't being considered for certain times or routes with less ridership.
- Too vague
- Will probably result in higher taxes.
- Some roads that need resurfacing are not noted here. This doesn't look inclusive to the actual work that will need done over 10 years
- Shiny new City of Belleville trucks and police cars are an unnecessary luxury when road maintenance in Belleville continues to be ignored by city officials. Most of the streets in the old east hill neighbourhood are decades overdue for resurfacing, new curbs and side walks. Street storm drains are clogged and haven't been cleaned out for years resulting in routine flooding.
- Too much on Transportation but Stormwater needs to be maintained accordingly.
- However, we still need more police funding. With alcohol more readily available in corner stores, and more people with drug addictions in our community our police need more assistance.
- don't understand the high cost of transportation and stormwater and how they relate to each other
- Our taxes are going to unfairly increase - let's put the Casino money to use right away.
- Get more specific please. What are the new acquisitions planned for each category?
- No health care
- Are there any wooden underground services left in city?
- Adding backyard chickens like other urban communities around us would not only reduce food waste and costs to the city but also reduce the food costs to the already starving citizens
- Infrastructure is long overdue in the city. We have approved tons of new housing with increased permit fees and still not adequate infrastructure to support the growth. Where is the additional permit revenue going? What is taking so long to get sidewalks, curbs, parks, water, sewer, etc in place prior or during to development? Ex. Farnham rd just now getting sidewalks done after over 10 years of development? Will this continue? Our taxes are insane but cannot get adequate water pressure...too much being put in after the fact and then raising taxes to "afford" what should have been done first
- Our area has many people walking on the road and should have fire station near Bell Blvd.
- The library should be adequately funded and a projected spend into the 10 year plan should reflect that. With the housing crisis at hand, more individuals are going to use the library resources which will be strained without projected funding.

- Busses aren't running on our street no more and now too far. So transportation has become a nightmare and wasteful.
- This response depends on where the money will be spent though. As a 30+ year resident of the city, we have seen no improvements on our Street, storm water etc. We are in the west end where streets are way overdue for repairs. Recently sidewalks were repaired and we are confused why the money was wasted. The repair was not required in our opinion and leads us to believe nothing is in the plan for our area again.
- Will this amount help renewal of the waterfront wastewater? (& smells to the area)
- Hitting important issues, however Transit access in ward 2 should be reinstated and expanded for business growth. Policing costs should be more fairly spread between ward 1 and 2.
- As previously listen
- I am happy to see maintenance prioritized.
- Transportation must be the biggest issue funded because it is so important. Our bus system isn't terrible but it's horribly unaffordable.
- IT amounts in latter years are far too low.
- No details, just lists money
- Waste of money on our "Keystone Cops "
- The police need to be defunded
- More needs to be done for library. Always.
- Caniffon Urban is being ignored again
- I would like to see more support for the library included. Funding for separated bike lanes.
- more facilities are needed
- Would our tax go higher?
- Generally yes, but again without detailed knowledge a yes or no answer is just a guess.
- Parking - vacant parking lot on Station St owned by City and non-compliant with city bylaws.
- More should be given to Parks, especially those on West Hill which are neglected and not as well maintained as they could be. Also water services could require less money if the city were to look into the Xogen technology from Toronto and add it to water infrastructure thus helping with overall costs for processing our water supply. Also, stop adding fluoride. The EPA just lost a court case on the matter and at this point it is medically and legally a form of intentionally poisoning your own people.
- additional attention for city facilities and parks with community engagement
- You did not campaign on speed cameras last election. But you will have to next one.
- Need sewers and water
- My taxes continue to rise. My salary does not keep up. Is there a way to manage the fiscal responsibilities without raising taxes.
- Police need a larger presence.
- Again The City of Belleville needs to start working with in your means, stop spending on things that don't need it, stop the theft of time as a start.
- There is very little library funding.
- BRIDGE REHAB CENTRE is a terrible idea. I've already stated why
- Stop buying speed cameras and lowering speed limits.
- Seems to be appropriately split
- To much money spent on parks we have enough
- Need an entirely new seats plant and asap. The smell of this city is off the charts. In addition, east hill roads like Dufferin have been in horrible shape for 20 years. Time for a total resurfacing and maybe even rebuilding.
- There is nothing wrong with the road from herchimer to Haig invest this money in streets that really need repair

- Answered yes - it's difficult to totally ascertain all projects over a 10 year span. The BEAR project tied in with industrial park expansion is important for future growth/ taxes. Seeing the delay of certain projects including but not limited to the old fairgrounds property.....
- Our roads and sidewalks need maintaining
- Look for the cash cows
- With the economy the way it is, it's a bad time to raise taxes
- The city spends too much on buses that run empty.
- Police should be funded more
- should be more funding for fore considering city expanding north and west
- There's alot of expenses over the years and the municipality should cut any non essential items and find synergies within operations
- Doesn't include any environmental issues
- No finding for parking upgrades EV charging stations?
- New equipment is needed to maintain relevance and decrease the need for so much future maintenance. Not investing in better equipment for the police is absurd considering our burst of residences, and so is not investing in facilities needed for a huge burst in population. Your just asking for the crime rate to raise.
- I think it's good to allocate a large portion of the budget towards maintenance and replacement of roads, as they are currently an embarrassment to the city and is the first thing anyone I have had visit here will invariably comment on. I just hope that better companies are used in the future to do the work as much of the previous work has been extremely sloppy
- Not enough bike lane/multi use trail projects
- More police and ambulance services needed with the homeless and drug issues in Belleville
- As previous... cannot back the Bridge, and it's price tag.
- However: Information Technology spending does not match recommendations in IT Master Plan
- Village Dr sidewalk not included Tracey St reconstruction not included
- Missing improvements on Octavia st park. A park that is already existing and in dire need of repairs/ replacement. Instead a new park is being built.
- I am a bit confused about the Police forecast showing here. To my knowledge, there have been fairly consistent requests for the PSB for capital expenditures and new acquisitions over the past ten years (perhaps not every year), while this forecasted ten years implies no new acquisitions will be asked for. I just hope that we stick to the plan.
- Policing, fire department and traffic enforcement are increasing as the community grows. We need to plan for more expenses.
- What a rotten, biased survey. Invalid.
- We would like to see Phase 2 of the Farnham Rd. water project continue in 2025
- Because I rarely even see this money actual be used for people to do there jobs it just a pay check for people to act like there doing it police don't deal with homeless and let them run rampant city hall even sometimes has problems with them and the police don't care we're also building a shelter or something for them which gonna cause other city's dropping off there homeless I swear who ever makes the development is paid to not think give people the right to make these decisions instead of spending money without warning let us know about these decisions I wouldn't even know this survey existed if I didn't go out of my own way to find it you guys have a garbage way of letting people know about It I think who ever making these choices should lose there job because it's wasted money
- Crazy high property taxes that are only going to increase but I get very little use out of any of them.
- We require either more or at best, better policing in this City. Our police force appears to be less than motivated to deal with issues they deem "low-grade". This is the laziest lot of police I have ever seen.
- Generate more revenue, illegal parking , red light runners etc
- Seems generally reasonable. It seems odd that the forecast for I.T. for 2032 onwards is so low. I would have thought that I.T. would become more significant in the future, not less.

- Stop wasting the majority of budget on transportation. Public transit is not a priority. We have some of the worst drinking water in Ontario. Maybe our sewage plant shouldn't leech into the Bay...
- No (new) allocation for library/parking, fire/police
- Not enough for water. Too much for transportation
- Poverty is a major issue which is not addressed
- Does investments in Information Technology reduce staff costs or improve services? I'm OK with not investing in IT and keeping with paper and physical records.
- So much into transportation
- Should be user recovery for maintenance items at the harbours
- Shows storm water but nothing has ever been done except a whole lot of "promises"
- Transportation and storm water seem ridiculous high compared to other items, perhaps needs another look

Q5: Are there any specific topics surrounding the City's Capital Budget or 10-Year Capital Plan processes that you wish you had more information and background on? Yes (Please Specify)

- How much money does the Professional Hockey team pay the city each year for capital improvements and rent. Or is it a freebee to these gods of hockey.
- Fire Police Public Transportation Library Public Park Maintenance
- Funding in policing and services to help with the crime and overall city safety.
- Transit
- Development strategies for public transportation services.
- Health care
- 10 number bus should be back on its route
- Why Stormwater got such a small allotment and why exactly the Library got nothing
- There is no bus services in the Cannifton
- West end development
- Increases more than 10%
- I wish things were cleaned or helped with in Belleville
- Is there any information as to why transportation & stormwater is of such high importance? I'm not saying it isn't, but what is the information pertaining to the subject
- Wastewater plant
- Housing
- affordable housing and roads
- I have already shared my views
- Full Outlook on municipal street repaving plans
- Why does your transit system still not work properly. It's left many people without options to get around safely in a timely manner.
- Greater clarity on the reasons for the selection of projects.
- What the current plan was before being changed.
- Waste water management and the stench along Meyers Pier
- There are pages and pages of poorly organized data and yet none of it actually says anything. Please make an effort to actually communicate what you plan to do.
- Plans for dealing with homeless and drug problem
- Open knowledge regarding police capital projects.

- West hill park
- Consideration of the reuse of vacant buildings. Schools - Queen Mary, Queen Victoria, Quinte Secondary, soon Sir Winston Churchill.....what is the latest thinking about repurposing these buildings and/or lots for practical purposes such as housing?
- A more detailed breakdown.
- I would like the westhill greenspace park to be a priority for repairs and revitalization.
- Road repairs, prince of Wales and Elvin's st
- A simple list of what's to be done
- How will the influx of homeless and unchecked growth of drug use impact existing services? These 2 areas are an unnecessary drain on resources and may adversely impact property taxes.
- tax increase
- Transportation & Stormwater
- Property tax increases and what that will mean for me. Also what specific infrastructure improvements eg. narrow 401 overpass on Sidney St. ?
- transportation and storm water
- Modernization of Belleville's Water Systems to stop injecting Fluoride Toxins into the water supply and improving the reduction of particles allowed to pass into the drinking water.
- health care (mental health)
- What is being done for Road maintenance? Construction of parks in subdivisions. Expanding the bus service to all areas.
- Sidney Street overpass replacement/renovation.
- What is in the transportation budget that was not addressed in the last budget review? Specifically, what is the wastewater budget used for?
- Transportation and stormwater
- What are the projected residential tax increases per year
- garbage pick-up
- Police
- library forecasts
- Would like to know how you decide what roads get repaved. Why is the Oakridge sub division being completely redone when the roads are relatively new and were also redone not long ago. The company doing the work are doing a really poor job with a lot of voids in the pavement. There are other streets that needed it worse than that area. I.e Edgehill and Meadowvale AVE
- Street repairs, where and when.
- How are facilities allocated like public tennis courts? It seems another court has closed (Tucker's Corners) and the Loyalist College courts (not public exactly) have been reduced from six to one (unusable as the sand blows across it and causes slippages). The Potters Creek court could benefit from even one bench (I play & have stage 4 cancer so it helps to sit for a water break). There used to be one at the YMCA and Dick Ellis Arenas (now both gone). The courts near Nortel are locked and I don't think they are public. Pickleball can also be played inside and has new courts but tennis has been decimated and NOTHING is available for tennis in the winter.
- When will the development around the new Y location be started? Is there affordable housing on the plan?
- Why is the police budget so high compared to neighboring municipalities. IE. Quinte West is nearly half of Belleville budget similar population (does not equal double the budget)
- No in-depth details why one area is picked vrs another that is in as much need
- Where are the plans to get city buildings off of gas/oil sources and onto greener tech such as solar and wind power for example in order to lower their carbon footprint? Also where are the incentives to get homeowners to install solar or heat pumps to lower the carbon footprint of homes and apartments?
- Planning for growth. What are assumptions for population, housing and employment?
- What the money is being spent on. Actual project details

- What does the budget "Transportation / Stormwater encompass
- Lower the taxes
- I'd like to know more about plans to expand the recreational trail and amenities at Bird Park off of Hampton Ridge Drive.
- How do you plan on helping the people of this city?
- speed camera revenues
- Improve traffic flow.
- Much more detail on the city Asset Management Plan.
- The Hub at the Banquet Centre
- Where is the Infrastructure report on Queen Mary's school on Octavia street and how will the city meaningfully engage with the public regarding the future of the Park?
- Affordable housing for seniors
- I wish this survey was better designed so you click the links and it would have opened then in a new window instead of losing the survey.
- Funding sources for public libraries - do they get provincial funding? Funding sources for city buses
- How the city's tree canopy is managed and if there is a tree planting program
- Quinte Wellness centre, fees too high, under used
- Clearer understanding of the numbers and their use
- Details of processes to identify road resurfacing projects
- Please show me, in DETAIL, the plan that makes the BRIDGE REHAB CENTRE actually WORK. You're spending MY money on it. I don't want it.
- Why you are bringing this city to its knees with speed cameras and slow speeds.
- How will you increase transportation needs and the housing crisis? Also, how will rent be managed
- Parks spending
- Why bridge street repair when it's one of the better streets in the east end
- Environmental lense on all projects
- Road reconstruction on highway 2, however no consideration for water - many residents have water trucked in.
- Why is the redevelopment around the old fairgrounds property pushed back several years. The New YMCA is plannedthis site should be priotized for infill residential and commercial along with park space,
- Incentives for aesthetic improvements and business investments to introduce more income sources
- Freeze police and public works spending until they produce results.
- Invest in existing and new infrastructure where needed and where there is planned growth (not anticipated growth). Reduce excess operations in parks such as flower planting, grass cutting, landscaping and go with a natural approach. This will reduce fleet and labour costs.
- Cricket grounds because there is community growing and playing well can represent at international level
- Any plans for Ev charging on downtown lots? When is the upper bridge now planned for restoration?
- Police and facility budget.
- Your plans for cycling infrastructure
- Lower tax
- The Upper Bridge
- Rural fire plan , what's the plan once Harmony rd hall is closed. For me it is still a very useful and needed hall

- Yes - all of them. As evidenced by the 10-Year Capital Plan, many projects stretch on for many years. For example, plans for the West Hill Greenspace on the former Queen Mary School property are underway in 2024 and there is projected funding of \$5.7M in 2032, but no details are provided in the 10 Year Capital Plan document as to what that would be for. Few residents have the time to read through all the AMP, Master Plans, staff reports and council minutes to come to an full understanding and determine for themselves whether or not the the spending outlined in the budget aligns with City policies and past findings of staff/council/consultants. Those who do may not be able to find all the relevant, recent documentation - since there is no central repository for these documents where you can easily track how a particular project you're interested developed over time. What about the CivicWeb portal? The portal and documents within are not SEO-friendly (search engines cannot access many of the documents) - so residents cannot find source documents where they would go to look for them: Google. In addition, the software uses Cloudflare anti-bot protection to prevent bots from reading the files: Currently, interested residents have to piece together an understanding of a project - often relying on limited coverage by local media. In addition, the City's document management/naming conventions aren't consistent and documents are frequently moved, making them inaccessible. For example, Belleville's Transit Master Plan was posted to the City's website and was available (shown on the Internet Archive) at the following web address on February 8, 2024: <https://www.belleville.ca/en/walk-ride-and-drive/resources/Transit/Transit-Master-Plan---Master.pdf> Checking that same web address later in the year (October 2024), the file is no longer accessible, with the website giving the reason: "This is most likely because we've launched our new website. Please try the search box below to find the information you are looking for, or go to our home page." This file being inaccessible has nothing to do with the new website, which was launched back in August 2020. Instead, it has to do with files being moved around on the website's back end by staff to directories that are not accessible to the public. Many links were recently broken by changes to the PDF handling requirements of the Web Accessibility Policy, but this was happening before that policy was implemented. This poor document handling was classified as "Major Work Needed" in the Information Technology Service Review and Master Plan: "Major Work Needed on Storage and Data Management. Individual business units are left to their own decisions around naming conventions. No formal data storage strategy for network, desktops, and cloud. No formal data security processes. No data archiving." And limited attention is given to document standards and retention: "Risk/Replace ECM & Document Management technologies. Document and records management identified as a major gap during most of the Department interviews. Limited attention given to standards and retention." A civic engagement software such as Engagement HQ would help residents follow along and engage with these big projects, provide more timely and specific feedback to the city (these surveys are great, but only happen annually) and see the "whole picture"/vision for the City. This was recommended in the Information Technology Service Review and Master Plan: "Some Work Needed on Engagement & Ideation. Currently limited. Have SurveyMonkey and Survey 123 however departments identified need for an engagement solution such as 'Bang the Table' product." Many other municipalities of varying sizes use online engagement software to engage their residents and make relevant documentation accessible. The software is not cost-prohibitive, ranging from \$15,000 to \$30,000 per year and Belleville staff have identified that such software would help them in their work (ie. not likely to create more work for them).
- Plan for Octavia st park
- I am concerned that the City is failing to have a serious discussion about its role (or absent role) in social housing. Several of the capital expenditure areas have an interaction with homelessness (police, parks & facilities, planning & economic stability) but we have no direct spending at present to mitigate this risk. We are instead packaging up money for indirectly administered services (shelters, services, and housing), and do not have direct control on the outcomes or conditions. Even if the City does not have the direct spending power to solve the whole of this issue, it needs to start claiming some direct control over it. I would like to see how housing need is being discussed by City Council and Staff, as this is in my opinion the most important issue effecting the community for the next ten years.
- public transit in my area

- Transportation in the city, water treatment, policing recruitment over the next 10 years.
- Stormwater
- Biased questions.
- Who made these choices where was the voting is this the best way to spend the tax payer money is it what they need the most etc you guys don't use any facts or show them what a joke
- parks and marinas
- Why are you putting money into the new park in the Hillcrest area when there is serious maintenance to be done on existing parks? Anyone in the Hillcrest area can easily access the Riverview park is they want to be in a park setting.
- Water management
- I.T. services. Parking - e.g. why is the forecast for 2034 so much higher?
- Transparency. What agencies are conducting the evaluation and determination of "high risk".
- Festivals/events downtown
- water management plans for subdivisions surrounding creeks and rising waters resulting from damming, new building etc
- Fleet
- a clearer picture of where our tax dollars are really being spent
- Homelessness, police budget, and crime prevention
- Impact on water and sewer rates for residential customers
- Bus routes more pubs or parks
- Vehicle replacement. What is spent annually on preventative maintenance? Is it more expensive to maintain the vehicle as it ages? Present the costs.
- Street timing
- how is Myers pier reconstruction to be capatilized Artierial roads need imporvement with increased capacity and speed limits
- Bridge street from court house up the hill is in need of resurfacing why is it not on the list.
- Sewer plant

Q8: If you chose "decrease" or "increase" on any of the service areas [in Question 7], please elaborate.

- More police are needed to address the homeless issue and more money needs to be put into our community centre particularly the Quinte Sports and Wellness Centre... A few months ago it was \$3 to use the workout studio, now it's \$5.. residents should not have to pay more to be healthy. We should also spend more time maintaining and building trails and parks in Belleville as it promotes health, better mental health, and tourism as well.
- Needs upkeep to prevent failure. Maintain services so decreases.
- Parks need to be a bit more maintenanced. Police need either way more people or something of the sort as theft is on the rise. I've noticed a lot of people hate the speed cameras and just generally prefer being policed by people over machines. Fire should have a similar budget to police as they tend to be first on the scene for things. But that said. Maintained would be best if not slightly lower then police. The only service that feels reliable in the city is fire responders. So they might have enough people for their level of demand. It's hard to say without looking at statistics. But speaking purely from experience it feels like you can't rely on police unfortunately. Decrease or maintained in security cameras. There almost pointless with no police budget. Water just needs some work overall. But the budget currently proposed looks great for that. More snow plows for sidewalks! Please!

- Noted as per perception of resource necessity/use based on taxpayer experience.
- Snow plow services needed at beginning of snow falls. Parking downtown. City smells like sewage. Water culverts are not maintained. Beginning of the Shirley langer trail as an example
- Nice to have but not essential
- City facilities encourage and create happier, healthier communities. Security cameras are necessary due to the ever-increasing amount of criminal activity in the city. The library is our largest cultural hub and deserves as much investment as possible. Fleet and Equipment - especially snow plows and driverse - are invaluable when we have our inevitable winter snow dump. Since the bus routes have changed, those who don't drive and must walk ABSOLUTELY NEED the sidewalks to be plowed as SOON as POSSIBLE.
- Recreation, arts, culture, archives, museums are streams that are generally underfunded at every level. It is understandable that these things aren't always able to be prioritized because of more immediate/ emergency services needing maintenance and development - but any special funding towards these areas would provide a great benefit to the community.
- Fire is always something that we need to keep on top of, even with our modern infrastructure; it's not just public infrastructure but also public safety and overall air quality that's affected. Transportation and Stormwater are also things that can't be skimmed on. Every winter we seem to get hit harder by the snow, sometimes shutting down Belleville as a whole in its tracks. And every spring thaw flood risks get worse. Belleville gets a bit bigger every year, and more people requires a higher demand for security. And as Belleville gets bigger, we're quickly outgrowing our Library and it's available resources.
- Transportation system should be improved and 10 number bus should be back on its previous route
- we are too big for this little, it's sad watching smaller places get developed better then belleville. we should have mini police stations on the outskirts or in areas with the most calls come from. the south west end should have more including a good grocery store and some better places for kids since you plan on taking the only park on this side.
- Fix things to
- For police we need more of them. We are policing the speed of people by cameras. That us wrong, I get it during weekdays 7 to 5 pm but these cameras are just money grabbers. You are getting visitors with tickets as they don't know the city. Maybe start looking at payroll of some if city employees. For what some do they mske to much. If you want extra money to pay for police start getting thd policecti charge sll the bad drivers in the city. Noisy mufflers, dark windows, going thru red lights etc.
- Police don't need anything. Need more housing, nothing else really
- roads in belleville are way below average especially bell blvd
- roads are not large enough to accommodate the volume of traffic. snow plow reaction time is too slow.
- Parks need to be increased. With the homeless problem the police and healthcare system is struggling badly. Infrastructure on our road is poor. We have sinkholes appear at times. Repairs has taken upwards of a year to be repaired. I suspect there are similar problems elsewhere.
- There needs to be more ball diamonds in this city. I'm tired of hearing that we don't have enough at every meeting with the city and nothing is being done about it. There are a few old or deteriorating water mains in this city that need attention
- Decrease library, but could also maintain. Use their space for homeless warming and cooling drop in centre or something more useful to current state of Belleville
- Under transportation, there is a need for new signalized intersections and new sidewalk construction in areas where sidewalks are lacking. The library is aging and may need redesign as the purpose of libraries change. Parking areas should be replaced with other uses, such as housing. This particularly the case in the core. Policing has received major capital outlays recently. Needed now are other, non-police services, to provide for the many unhoused people in our community. More policing infrastructure will not solve that problem.

- Local businesses should be empowered to provide services like pools and community spaces, putting these in the hands of the city wastes an incredible amount of money and destroys the ability of independent businesses to compete.
- Snow removal is terrible especially on the sidewalks Police need mental health training to deal with the multiple situations that arise daily. Decrease security cameras because they are rarely used to help accidents, assaults, thefts, also mischief.
- as our population increases, these services need to be updated/increased as well
- Improve opportunities for community engagement and learning, rather than tracking and punishment.
- Stormwater removal and cleaning are essential with increased inclement weather.
- Sanitary manholes sunken in roads creating a pothole like effect, some roads need to be smoothed over.
- Keep our drinking water safe.
- Funds should be allocated in a way that helps those in most need and ensures that infrastructure lasts, particularly with changing climate.
- We need sidewalks in all urban areas to ensure the safety and enjoyment of our community. We need proper storm and water drainage.
- I work downtown and the amount of people absolutely stressed by the parking and how quick tickets are given out is unpleasant. Reflects poorly on Belleville in my opinion.
- \$\$\$\$\$
- Lower taxes
- Trenton has seen a boon to the local economy with free parking. Belleville needs to explore this further. As for security cameras, we do not need to pave the way for 15 minute cities. Horrible idea.
- City facilities act as preventative healthcare. Active families are notably healthier families and with the family practitioner crisis we are facing this is crucial. Fire service expansion seems essential as the city grows. Transit shelters seem like a low priority given the changes to the routes and now many useless concrete pads all over the city. I would not invest in this further until bus routes have been more closely analyzed. Sidewalk replacement work has also been completed in a illogical way, fixing pieces of sidewalk but not all that need attention. A better plan should be developed. Parking doesn't feel like a necessity.
- I witnessed the ridiculous situation of a very expensive City of Belleville street sweeper vehicle operating along badly deteriorated roads in East Hill further adding to the decay of the road surface. These vehicles are very expensive and appear to be an utter waste of money in a city with crumbling road surfaces. The money would be better spent on road, side walk and curb rehabilitation. The crumbling sidewalks on Albert Street (as one example) are date stamped 1966! It is hard to believe that the city of Belleville has not replaced side walks in almost 60 years and as per the next section , city officials have the gall to ask whether residents will accept a tax hike of decreased services. What kind of a negative option choice is that? An option could be sell off useless street sweeper vehicles, cancel the idiotic and expensive custom markings on the city's police vehicles and clean the addicts out of the down town to encourage commercial activity to increase the tax base.
- See notes on previous page.
- i think we need to focus on the necessities of life instead what is nice to have
- Police & Fire services must keep up with growing city. Waste and Drinking water systems must meet or exceed legislated standards for clean/adequate supply and have appropriate waste treatment to meet/exceed environmental standards of todayand the future.
- Infrastructure is desperately behind and sooner or later we are going to failures that will cost us dearly.
- Belleville's Water Treatment system program still includes Fluoride, this must stop. Sidewalks, aSide Streets are in bad dis-repair in Belleville's older Ubran areas and must be upgraded, the roads are literally unsafe, especially in the winter. Enough with the IT technology thing, Belleville's IT capabilities are more than adequate to serve the rate payers and citizens of Belleville.
- Increase police presence in high risk areas Increase parking but make it free Increase technology, more safety the better

- there is work to be done on our waterfront (increase tourism and create more family events), fire needs more training and hires, parking downtown is not meeting needs, more security cameras required (downtown) and libraries are essential to families and seniors
- Waste water treatment plant. Smell is embarrassing to our City and shouldn't be tolerated. Storm sewers in Old East Hill still need work.
- Library is not given the resources it needs to properly serve community and has been underfunded since new facility was built.
- The city just spent a ridiculous amount of funds installing bus shelters...BEFORE they changed the routes and these shelters are not being used and a WASTE OF TAXPAYER DOLLARS
- City services such as Fire, Police and Community Facilities have been deeply impacted by the unhoused issues and addiction issues in our community. A focus on supports for these workers along with improvements to address the root issues must become a priority to keep the community safe.
- Belleville Police hold no legal power over the problems Belleville faces, petty crime has been ignored time and time again, we have people stealing with no discipline, using drugs in public areas with police watching doing nothing.
- Water treatment is at end of life
- Police service is poor. Roads need to be cleared and salted/sanded to maintain safe driving conditions. Parking is not high priority
- Police and Fire, due to the huge increase in homeless addicts (Thanks Neil Ellis), we need MORE Police patrolling the downtown core. My spouse and I walk approximately 5kms every day and USED to enjoy the Riverfront trail. No more. Even on the street side it is bad. [redacted] We now walk the Waterfront trail.....for now.
- Manhole covers are dangerously low on some streets!
- For the amount of crime in Belleville, the police don't seem to be doing a sufficient job. Should we reallocate funding elsewhere (social services) vs more police officers?
- With the current growth basic infrastructure is running out of capacity and capital investment is required. Need to do something about the WTP smell on the waterfront. Fleet equipment does not have to be replaced as frequently. Focus more on maintenance to keep it operational.
- Parks - There is one public tennis court in Tucker's Corners - a huge decrease from former levels in Belleville (per my earlier survey answer). Wastewater treatment plant by the waterfront trail has intense odor
- IT is critical these days, and water treatment and distribution is also critical (see Calgary!)
- Less can be spent on policing and given to the other areas of need.
- Most of the services indicated with increase may need satellite locations (library, community services) to meet customer needs. Reviewing access to all services.
- More work needs to be done on roads and sidewalks, with the focus on pedestrians needs not cars and parking
- Many roads are in need of repair and with planned growth our WWtreatment plant needs to be expanded/retrofitted to handle the planned future growth - including the industrial park. IT has seen increases in the past - can we not hold the line here in lieu of above more pressing needs.
- Libraries, parks and community centres are the backbone of a functioning city. Without them, cities die. With the changes we are experiencing due to climate change, waste and wastewater along with reducing the city's overall carbon footprint are extremely important. Cities that put importance on what I have mentioned are cities which attract new citizens and businesses. The police get more than enough money and to increase their budget over others is not necessary.
- Fix the horrible roads and do not want any increase in funds to the Library that most residents have never stepped foot in ever
- Condition of many roads are verging on hazardous.
- More security is needed in town in respects to cameras and policing to ensure safety.
- Taxes too high for what we DON'T GET

- Recreational amenities are important. I'm seeing the City grow tremendously in size with new homes being built and new residents joining the population. New communities and subdivisions should be allocated areas for parks, pickleball courts and so forth which is great for health and well being. Also, the Wellness Centre is a tremendous asset. It is used by thousands of people each year from all over Ontario and beyond. Increasing the level of services and funding for this facility needs to be considered.
- Defund the police. They are hurting innocent people.
- The library seems superfluous in an age of internet. The others make up such a massive part of the budget but make little notable impact. The lack of policing has made downtown a needle filled, filthy drug addict riddled zone that no one wants to go into.
- Security cameras are not practical. People will choose different roads, creating more traffic jam.
- There are more important issues facing Belleville and other communities at this time - unsheltered people, poverty, increased pressure on police and social services, etc.
- I want more Clifford Sonny Belch parks. I don't care how much more property tax, I have to pay. I only choose decreases to balance out my choices for increases.
- Allow over night parking on city streets other than wintertime
- An initial investment into an Xogen processing module would cost more at first, but would actually decrease the maintenance moving forward. Crime has increased. noticeably. There are enough cameras. Our park is neglected.
- The Welless Centre swim fees are too expensive! I am paying over \$60 a month more. There needs to be a swim pass at a reduced rate.
- Libraries are an important hub for low income people, new comers to Canada and vulnerable populations.
- The library has always been a top priority and a very unwelcoming public space
- Better road infrastructure and better/ increase in community facilities
- Our police are unresponsive to some types of emergency i.e. rape crisis and issues where their bias shows - which would be better handled using counsellors. Our library is a community hub that is crucial.
- Police budget is too high. Please explore OPP as a more affordable option to off set high taxes. Speed cameras are generating income. Use that to decrease taxes. Let us park on streets outside of winter needs for plowing.
- Increase the services highlighted for quicker responses to meet the needs of the whole city. Our downtown seem to occupy a lot of resources.
- I believe it is important to decrease car-centric infrastructure and fund community-based programs that nourish community rather than policing and criminalizing marginalized individuals. The public transit also needs a lot of improvement in terms of frequency and routing.
- Parks: Clear out the shrubbs and weeds along the waterfront areas. We have beautiful waterfront, but it looks shabby. Police: There's a need for more enforcement with the "of no fixed address" population where they break too many laws and just get a slap on the wrist because we don't have the resources to actually DETER them from breaking the laws. The things I said "decrease" are, in my opinion, just not as necessary as the PARKS and POLICE increase, so that balances it out.
- Police are next to useless and too much money going towards speed cameras and lowering speed limits
- There are transportation areas that should be covered that are no longer covered. Libraries are safe spaces for all and holds information and services that can help people without other means. More Cameras will make roads safer and allow for better tracking of situations. Some things need to balance out increases, and while police do a fantastic job, that would be where I pull from
- Police and Fire services are essential to all homeowners.
- Mostly the water treatment plant! We need a brand new one not a patch work of remediation that won't solve the problem. Also get rid of the speed cameras. Traffic has slowed to a crawl and congestion is becoming a big issue in our community.
- Increase access to public transportation and walking options ie age friendly initiatives

- Would like to see more sidewalks added to improve safety. City facilities: Parks, community centres, etc should have funding maintained. City government buildings: ie. City hall, office buildings, etc. should look for ways to decrease spending. Many jobs could be completed in a work from home or hybrid model and the city should look for ways to reduce spending on maintaining office buildings.
- The city is growing we require more police on the ground- so more vehicles, more cctv cameras in “hot spots” and then leveraging IT to support efficiencies throughout the municipality might save dollars in the long run.
- Roads are presently neglected or resurfaced in a manner the work doesn't last. Not many use a library anymore when everything's online
- Website is terrible, fire and police are over paid and under deliver. The water cost in Belleville is obscene and unsustainable.
- water treatment and waste removal should be increased due to climate concerns and city expansion and new location and buildings needed for fire stations number two and four asap
- Police certainly don't need anymore money
- Increase repairs to bridges, add EV chargers to city lots
- I think that spending should be increased on repaving roads and expanding/improving public parks and spaces. As silly as it sounds - often when you drive through a neighborhood whether you think about it or not, all it takes to go from "This seems like a nice place to live" to "This place is sketchy I would never move here" is well paved roads vs potholed crumbling streets. Some of the roads in town have been left to deteriorate to an embarrassing state. Additionally there has been a lot of good work done in public parks etc. but I would like there to be plans to continue to expand and interconnect the walking/biking trails, as well as more areas for the public to easily access the water (please pave and make parking at the boat launch at the end of point anne road)
- The population of Belleville and surroundings has and will increase. We need a budget that allows us to expand the infrastructure to allow for this to happen with affordability and safety. With increased population, especially from international students and new comers to Canada we need to ensure police and facilities have everything they need. You need a place for kids to stay out of trouble in facilities that are affordable and you need more police available for community watch.
- Bike lanes are inadequate
- Based on the level of homelessness and crime, we feel that police presence should increase to be proactive.
- More bus shelters are needed, better snow maintenance for sidewalks in the winter, more security cameras due to the rise in violence from the homeless population
- Quinte Sports and Wellness Center Annual Asset Renewal of \$1.65M when asset condition is almost completely "Very Good". Could relax this level of service a bit. Some roads are still in terrible shape: eg. Tracey St and sidewalks required: Village Dr. Continued conversion of fleet vehicles (buses) to hybrid/ EV I would like to see the library have a non-book borrowing program like Quinte West: <https://qwpl.ca/borrowing/cool-things-to-borrow/>
- Library is a great institution, however less and less users of this service with the use of technology at hand at the home.
- Equity and accessibility to parks and facilities across the city. The east side has several beautiful, new parks while the west hill continues with a park in dire need of repairs and at risk of being greatly reduced
- With a growing population and new subdivisions opening, it is obviously important that the city increase its investment in facilities. Wastewater and road infrastructure in the core has reached the end of its lifecycle and the city should conclude remedial work in these areas sooner than later. I have mentioned the police several times and point out here that increases to the police budget have failed to address the fundamental social issues effecting the city, and this is demonstrated in every other neighbouring community that has followed the path of above-inflationary increases & special expenditures for policing. Police address a symptom, and cannot solve the root issue. The city needs to turn attention to the root issues and redirect police spending to genuine preventative measures.

- City needs more outdoor community venues for all ages ie: ice rinks, swimming pools. Building of new city run venues for events ie: meetings, weddings Police - Increase the staffing, main office open and staffed 24/7 for community and not doors locked after 5 and on weekends. More police on the roads and transportation dept. Cameras and red light cameras required. Bus services - better service than what is now offered. It doesn't support the neighborhoods like the old bus routes. The change has caused stress on young families and elderly walking to the main streets. Weather conditions for those who depend on bus transportation is not efficient for taxpayers. Roads need to be repaired and less on the downtown core.
- Transit to Picton, Napanee and Trenton from Belleville Transit Terminal, morning til night 7 days a week
- The police have replaced themselves with cameras. Clearly they need less staff and equipment now. Parking is fine Our roads suck
- Increase sidewalks/multipurpose paths so that residents can safely cross the 401 from the northern part of the city. We have lost our bus services and biking or walking across the Sydney St or North Front St Bridge is dangerous and a death trap.
- Increase facilities - we need more recreational places, at low cost, to keep our youth active and being physically active. Increase transpo & storm - our roads and sidewalks specifically are a disaster. Any person with a disability and requires use of a wheelchair can attest to this. Hospital visits have been required by ppl flipping out of their mobility devices due to our awful sidewalks / curb cuts. Increase water / wastewater - our water is disgusting. High coordination in our area between our water supply and higher than avg rates of ALS / MS. may have something to do with the leeching of the waste plant into the bay... Decrease tech - we don't need more nanny state overlords. Let police do the police work. Remove the bloody photo radar that is clearly and only a cash grab.
- Less police surveillance and cameras. More basketball courts and other public facilities. Better repairs and time it takes for repairs on roads.
- Ensure climatic impacts considered.
- I don't think parking and the library should be a priority in an affordability crisis
- Increasing upkeep of infrastructure is important for the city to stay ahead of depreciating services. Sewers and roads should be top priority.
- Bogus survey
- Police doesn't to anything about the homeless more worried about and the city more worried with speed cameras to make money off people what a clown way to make money but I guess that's why we drove our own prime minster out cause everyone on the government jobs and benefits are lazy
- I saw the AMP. It's very disturbing to see that the reliability of I.T. is "poor" and that Police and Transportation are rated as unaffordable! What is going on? In the 21st century, we cannot afford to have low-quality I.T.!!!
- Taxes are way too high in this city.
- More police and security cameras to deal with downtown areas
- is Belleville really prepared for the coming growth?
- I'm sorry, but libraries have been at an all time low for years. Pools, parks... leave them as they are. Parking, cameras, tech.... take care of this when other more important items are dealt with.
- Based on use of facility
- Increase in city population requires more police presence. Parking availability is adequate at this time
- More allocation for library, fleet (snowplows,) transit, facilities, emerg. services - less on infrastructure
- crime doesn't seem to be decreasing despite increasing the police force or fire department. should be looking at ways to prevent problems instead of always "putting out the fires" ..I resent that their budgets are always accepted yet other workers in the social fields i.e. nurses, teachers and social workers have to make due with less, especially when these professions try to prevent problems from happening.
- Police budget is way above what OPP would charge. Enough toys for the boys [redacted]
- More needs to go to water and waste water. Fleet should be reliable but better handled and accessed

- The Transportation & Stormwater need more attention. They have been neglected over the years. Nothing worse than seeing a road reconstructed and freshly paved to have to dig it up within a couple of months because we didn't have the foresight to deal with the stormwater and waste water infrastructure.
- Why spend money on cameras when offenders aren't jailed anyway?
- Firefighters are overpaid - can this service be privatized? Focus on fixing the roads.
- Too much staff at the library. A very expensive place to keep up for the actual volume of residents that utilize it. I don't know anyone who had actually been there
- Police for safety and issues with current crime issues So much already into transportation Wastewater mostly increasing for manholes/storm drains Parking with downtown lots of people sitting in the parking lot at night gets very uneasy later at night Fleet sidewalks always in the winter takes about 3 days before I see any streets get plowed.
- Some services I never utilize
- The flow of water through the city to the bay should be maintained, but we are blocking most flow instead of letting water flow. Example Haig road culvert and the new housing off of Haig that has slowed the flow to the bay cause water levels to raise and house foundations being eroded. And excess power consumption due to sump pumps running in homes.
- it wouldn't allow to pick more than 1 of each. error in program

Appendix B

The comments below were received through emails and posts relating to the operating budget on the City's social media channels throughout the consultation period:

- For several years, we have brought to the attention of the City the deteriorated condition of Dufferin Avenue. We have requested that the street be assessed and that consideration be given to complete and lasting repair. A few times, we saw City trucks stop to take a look and put markings on lawns and sidewalks. Dufferin Ave. is a road running directly to and from Belleville General Hospital. It is rough its entire length from Dundas Street to Russell Street. Many large potholes and uneven pavement. After rainfall or snow melt, the neighbourhood refers to it as "The Lake District". It has had several random and repeated patch jobs over the years that haven't lasted more than a few months. Other streets in the east hill area have been repaired and resurfaced really well. Given all of the above, we consider it a necessary project for the City of Belleville to reassess and reconsider. We understand that there are many other infrastructure situations that need attention, but time keeps worsening the condition of Dufferin Ave.
- Raise Business and new home build taxes. Also get bigger % from casino. Charge festivals outdoor activities more and \$10 bill if you dont vote. Stores that sell Cannabis and alcohol charge more tax.
- Increasingly in combination with a draft budget there needs to be more due consideration for what is spent on staffing, While service levels are important - there needs to be an increased importance on enabling self-service options in order to decrease the number of staff required and to focus on efficiency. Also the payments of high level staff need to be considered and the cost for labour and when it needs a cap. [redacted] There are likely other staffing situations where this is the case - and when money is needed for infrastructure this needs to be looked at. How is it an efficient use of resources to have aging "Commission" arms for Policing and Fire? These are important services for the city and need to be increasingly called to focus on efficiency.
- Let's start fixing these roads, since our taxes are so high. Bridge St. W. hill has been in dire need of repair for over 20 years. Please stop taxing more to clean a problem that isn't ours and fix OUR streets.
- Belleville's newly celebrated use of speed cameras is ridiculous. I'm at the point that I no longer patronize any of the businesses that are unfortunate enough to be accessed via camera speed zones or the little speed signs in the middle of the road
- It is astounding to see the "Hobson's choices" provided in the last section of the Budget survey. It would appear the city of Belleville has grossly mismanaged its finances for decades and the result is that the town is literally falling apart with crumbling infrastructure. Road surfaces and sidewalks that have been neglected for decades, storm drains that are clogged with six feet of mud in them and the down town area that has been over run with addicts who have practically eliminated profitable retail activity in the vicinity, not to mention the huge number of foreign students recruited by Loyalist college which place additional strain on the already inadequate city services and contribute to the deterioration of the city's infrastructure. And yet the tax payers are asked to consider tax increases or a reduction in services - hard to imagine how the services can be reduced more. Perhaps Loyalist College could stump up the alleged tax short fall?
- I have great faith in the people who "run" Belleville. I believe they do an excellent job, from our respective Mayors, to all levels of staff. I certainly do not have the wherewithall to scrutinize the work which has gone into putting this budget together; I have to trust those who do. So far, being new to Belleville since 2020, I believe it is a well run city and I think its citizens receive big value for their tax dollars and user fees. I support the leaders of all respective departments/function, to make the best decisions in prioritizing work to be completed and in evaluating/determining how much our taxes will be. This is not signing a blank cheque, but expressing faith in the decisionmakers for this wonderful city :).

- I found the survey to not provide enough detail on what the planned expenditures were aimed at. Also the last question 'three legged trade-off', can't win for losing question I'mo really self serving to the current Council and an insult to people's intelligence generally. Also the diversity and equity tone and the climate change tone of the survey is misplaced and shows a lack of education on both topics.
- Quite willing to pay increased taxes to properly look after city's needs.
- I have resided in the Deerfield Subdivision off of Maitland Drive since 2008. I appreciate the work of the City and developers as I've watched this part of the City grow tremendously. I'm wondering, however, when Clarence Bird Park will be completed? I understand that Phase 2 of the project is to include lighting for the trail network there and a multi-use court including tennis and pickleball courts. I'm just hoping that this is being considered in the 2025 Capital Budget. Thank you.
- No more money for homeless drug addicts
- We don't need to increase taxes. We already pay a higher rate per capita than the larger cities. We don't want to "maintain" the quality of life of those larger cities, the reason (excuse) given by past mayor / councillors. IF we want the "quality of life" similar to that of the bigger cities, then ppl can move to those cities.
- It would be appreciated if cell phone infrastructure could be improved. In most areas outside the downtown core it is LTE coverage with 1 bar. Is this something you are looking at doing and if so when?
- That is why the City of Belleville is asking people to take the survey for the capital budget for 2025 and the 10 year Capital Budget plan, the city has to plan ten years in advance make sure they budget the money from revenues.
- How can my taxes for a 850ft condo be the same if not more as someone with a 2400sqft home and 2 acres in the county? What services do you provide that aren't provided in the county. I have garbage pick up I pay for and plowing the city provides. How does that even make any sense! Oh and my bus stop was taken away. So seniors now have to walk to the grocery store and walk back with their bags. Pathetic really
- The years from 2025 to 2529 are red. The next few years are yellow. Can they not be changed to ten different colours to differentiate from each year on what's being done?
- I tried but the questions are impossibly complex. Good luck getting anyone to complete it. A complete failure on whomever developed and posted it.
- When are you going to finish the new fairgrounds???? I heard the city ran out of money.
- Like our feed back matters. Should have saved the money on those stupid, "pretend you care what we think" signs, and put that money towards the budget.
- Not one dollar spent on the downtown area or the waterfront trail. The infrastructure is in bad repair. Roads .some of the vacant govt building need to be turned into apartment for low rental . .
- Why no family doctors available in Belleville? Please explain.
- Finding more excuses to raise taxes is not a good approach for Belleville or Quinte West
- I'd like to know why Dundas Street, west of Haig, past Herchimer is not being considered for new pavement. The shoulders of the pavement are crumbling and in need of replacement.
- I got the map up, I don't know why the 3 different colours on the streets. I would also consider re-do the area on Station St from the train station to Albion .