



City of Belleville Election Office
169 Front Street
Belleville, ON, K8N 2Y8
613.967.3200 ext. 3925
www.belleville.ca/elections
Use Your Vote – It Counts

Internet Voting Q & As

When is internet voting available?

Internet voting begins Monday, Oct. 11, 2022 at 10 a.m. and ends Monday, Oct. 24, 2022 at 8 p.m.

Is internet voting secure?

Security protocols for the internet voting system are similar to secure online transaction systems used by banks and other organizations with similar privacy and confidentiality concerns.

How does the internet voting process work?

You will receive a Voter Information Letter via Canada Post in late September or early October. This verifies your information on the Voters' List. If it is not accurate or you don't receive a letter, contact the Clerk's Department (see contact information above).

Your Voter Information Letter will include a website link, telephone number and a randomly generated Personal Identification Number (PIN number) that will allow you vote either by internet or telephone.

If you have not voted electronically in a previous election, the following site has a short step by step instructional video to assist you in casting your ballot:

<https://youtu.be/Yk6zrNkpRU0>

Can I vote by internet if I am not on the Voters List?

Yes, but first you must appear before the Clerk or designate, at City Hall during regular working hours, or at one of the following Voter Assistance Centres on October 18, 19, 21 and 22, 2022 between the hours of 12:00 p.m. to 6:00 p.m. and on October 24, 2022 from 10:00 a.m. to 8:00 p.m.

Quinte Sports & Wellness Centre
265 Cannifton Road
Belleville, ON K8N 4V8

Thurlow Community Centre
516 Harmony Road
Corbyville, ON K0K 1V0

present photo identification and be added to the Voters List. This is necessary to verify your identity.

Step 1 – Voter Information Letter

Starting at 10:00 a.m. on October 11th and until 8:00 p.m. on October 24th, you can visit the website or the telephone number as provided for on your Voter Information Letter.

Step 2 - Vote by Internet

Log onto the website provided on the Voter Information Letter, when prompted enter your Date of Birth and PIN number.

The ballot for which you are qualified will appear on your screen.

You will be prompted to move from one voting screen to the next until all offices have been voted for.

If you over vote for any of the offices you will be alerted. You will be permitted to under vote, or elect not to vote, for any office.

You will be able to review your votes for each office before casting your ballot and you may change the vote for any of the offices at anytime before verifying the vote and submitting the ballot.

When satisfied you will then cast the ballot (by submitting the ballot). The system will acknowledge when the casting of the ballot vote has been successfully completed. Once the ballot is submitted it cannot be reclaimed or re-voted (no additional ballots can be obtained in the event of error).

If I vote by internet, can I also vote by phone or at a Voter Assistance Centre?

No, you can only vote once, either by internet or telephone. Once you have voted your name will be identified on the Voters' List as having voted.

I don't have a computer – can I still vote by internet?

Yes. You can vote at any computer with internet access. iPads will be available for your use by visiting one of the following Voter Assistance Centres on October 18, 19, 21 and 22, 2022 between the hours of 12:00 p.m. to 6:00 p.m. and on October 24, 2022 from 10:00 a.m. to 8:00 p.m.

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What if I have technical problems logging-in or if my on-line voting process is disrupted?

Contact the Clerk's Department at the number above. On-line technical support staff do not have access to PIN information. You will need to confirm your Date of Birth for verification purposes. Election staff can only reset a PIN if the status of the on-line voting system reads 'not voted'.

Need more information?

The City website: www.belleville.ca contains official election information and is the key resource for voters and candidates. It contains detailed information on internet and telephone voting. The Clerk's Department is also available during regular office hours with information and assistance. Contact them at elections2022@city.belleville.on.ca or 613-967-3200 ext. 3925

